

JOHNSTON COUNTY AREA MENTAL HEALTH BOARD MEETING

February 28, 2012

Present: Derle Moore, Karen Watkins, Chuck Hester, Toshiko Preston

Absent: Andrea Johnson

Excused Absence(s): Dr. Donna Merkwon, Dr. Pat Harris, Jacqueline Lacy, Eleanor Creech, Carol Beaumont, DeVan Barbour

Guest(s): Cassandra Herbert

Staff: Dr. Janis Nutt, Dr. Wendy Elliott, Dr. Kumari Verghese, Jan Whitley, Pam Radford

Derle Moore presided over the meeting which was held at 7:05 p.m. in the conference room at the Center.

MINUTES

1. FY11 Audit Presentation

Karen Watkins made a motion that the FY11 audit be accepted as presented. Toshiko Preston seconded the motion and it carried unanimously.

2. Approval of Minutes - January 24, 2012

Karen Watkins made a motion that the minutes of the January 24, 2012 meetings be approved as presented. Derle Moore seconded the motion and it carried unanimously.

3. Reports From Committees

(a) Support Committee - Derle Moore, Chairperson

(1) Financial Report - January, 2012

Chuck Hester made a motion that the financial report for January, 2012, be approved as presented. Toshiko Preston seconded the motion and it carried unanimously.

(2) FY12 Contract - Board Approval

(a) Johnston Memorial Hospital Authority d/b/a Johnston Health

Chuck Hester made a motion that this contract be approved as presented. Karen Watkins seconded the motion and it carried unanimously.

(3) FY12 Contract Amendment(s) - Board Approval

(a) The Ruth Center, LLC - Amendment #1

Chuck Hester made a motion that this contract amendment be approved as presented. Toshiko Preston seconded the motion and it carried unanimously.

(4) FY12 Contract Amendment(s) - Information Sharing

(a) Alpha Management Community Services, Inc. - Amendment #1

(b) Savin Grace, LLC - Amendment #3

(5) FY12 Personal Service Contract(s) - Information Sharing

Security Guards

(a) James Gatlin

(b) Rodney Wilson

(c) Victor Denoble

(6) FY12 Medicaid Pass Thru Contract Amendment(s) - Information Sharing

(a) Unity Home Care, Inc. - Amendment #1

(b) Voca Corporation of North Carolina d/b/a New Horizon - Amendment #1

(c) Alpha Management Community Services, Inc. - Amendment #1

(b) Client Rights Committee

Karen Watkins reported that the Client Rights Committee reviewed the Complaints report for the 1st Quarter of FY12 (July, August, September, 2011). There were a total of 9 complaints reported during this quarter. Seven of these complaints were investigated with one of them being referred to another county. The trends noted during this quarter dealt with interpretation of CAP-I/DD requirements. Staff have taken appropriate steps to resolve this issue.

(c) CFAC Report - Cassandra Herbert & Jason Phipps, Co-Chairpersons

Cassandra Herbert reported on behalf of Jason Phipps that since the last Board meeting, CFAC has been involved with a couple of MCO related projects - (1) assisted in compiling a spreadsheet of MH/DD/SAS stakeholders, and (2) participated in the Call Center workgroup.

Ms. Herbert reported that CFAC co-chairs attended a one-day training session, NC on Overview of Personal Outcome Measures, conducted by Developmental Disabilities Training Institute (DDTI).

In addition, CFAC mailed out letters to the membership reminding them of the attendance and participation policy of the Committee and included a letter of resignation to be returned by March 15, 2012, if they no longer wish to serve on the Committee. If members who have been absent from Committee meetings do not respond, it will be concluded that they no longer wish to serve on the Committee.

4. Policies - Board Approval

(a) DD Services Waitlist

Chuck Hester made a motion that this policy be approved as presented. Toshiko Preston seconded the motion and it carried unanimously.

(b) Strategic Plan

Chuck Hester made a motion that this policy be approved as presented. Toshiko Preston seconded the motion and it carried unanimously.

(c) Stakeholder & Community Involvement

Chuck Hester made a motion that this policy be approved as presented. Toshiko Preston seconded the motion and it carried unanimously.

5. Report From Dr. Nutt

Dr. Janis Nutt reported on the progress of the "Single County Coalition" in going forward to develop the Managed Care Organization under the 1915 (b)/(c) Waiver. Staff are currently participating in various MCO workgroups - call center, care coordination, utilization management, provider network, communications, etc. to organize and implement the new system.

Dr. Nutt reported that staffing of the local agency is moving forward in anticipation of the MCO going "live" January, 2013. The Johnston MCO site has been allotted 36 positions. Two additional positions will be requested - Finance and IT. Six of the 36 positions are for a Geriatric Team to serve Johnston, Wake and Durham areas. In addition, "safety net" psychiatric services will remain but it has not been determined who will provide these services or how many positions will be allotted. The 36 positions at the Johnston site will remain Johnston County employees.

Staff have been asked to give their preferences regarding placement in the new system (MCO local, MCO corporate, and Safety Net). Staff who prefer to remain in a locally controlled job will be interviewed by the JCMH Executive Team who will decide on job placement. Staff changes will be viewed as a reorganization for these staff. State Personnel job/pay classifications will remain the same. Job duties and descriptions will be changed, however.

The Corporate MCO leadership will make decisions about hiring for the Corporate entity, but will allow Johnston staff priority status for applying for these jobs. "Letters of intent" will be issued to those who will fill the jobs there. Staff who take Corporate positions will be employees of the new MCO agency after July 1, 2012 and will work from the Corporate Office in Durham County.

Dr. Nutt reported that management of safety net services is currently under discussion with the Johnston Health Department. As part of the MCO, Johnston Mental Health will no longer be allowed to provide billable services. Cumberland LME is partnering with the Cumberland Health Department, and has hired a consultant to assist with this process. Safety net services would have to earn enough revenue to be self-supporting.

Dr. Nutt reported that every effort will be made to assure that transition to the new system is as seamless as possible for consumers. Staff will have to be flexible and be willing to do what is asked of them, however.

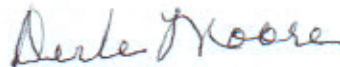
Dr. Wendy Elliott commented that one challenge to be faced is operating multiple systems simultaneously (referring to being an LME and MCO).

Dr. Nutt's goal is to avoid a reduction-in-force (RIF) but if this is necessary sufficient notice will be given to staff. The transition from LME to MCO has a significant impact on support staff positions, since the system is very clinically oriented. Dr. Nutt hopes to place the majority of support staff in safety net services or with other County agencies.

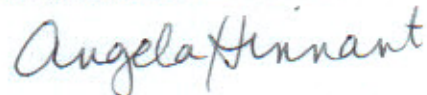
Dr. Nutt updated the Board on the collaboration with the hospital. Hospital and County leadership have expressed approval of the new management. Dr. Kumari Verghese and staff on the Behavioral Health Unit (BHU) - Mental Health Center staff and Johnston Health staff are to be commended for the job they are doing.

There being no further business, Chuck Hester made a motion that the meeting be adjourned. Karen Watkins seconded the motion and it carried unanimously. The meeting adjourned at 8:00 p.m.

Respectfully submitted,



Derle Moore
Johnston Area MH/DD/SAA



Angela Hinnant, Secretary
Johnston Area MH/DD/SAA