

Frequently Asked Questions

Why should I purchase an Emergency Medical Service Subscription?
The purpose of an EMS Subscription is to lessen the financial burden in times of emergency. If you or your family requires emergency transport, you will be covered for any out of pocket expenses beyond what your insurance will cover.

Does my subscription cover ambulance service provided by private ambulance providers?
No. This subscription and fee program ONLY pertains to Johnston County EMS.

When does my coverage begin and when does it end?
If you join on or before July 1, 2021, your coverage period is July 1, 2021–June 30, 2022. If you join later than July 1, 2021, your coverage will be effective from the date your check is received through June 30, 2022; however, the subscription rate is not prorated.

Who do I contact if there are changes in my household?
If there are any additions or changes during the subscription period, please call (877) 842-0328

What is my money going toward?
Revenue from subscription will go toward the operation cost of the organization, including equipment, fuel, insurance, and personnel salaries.



Para recibir una copia de esta campaña de suscripciones en español por favor llámenos al (877) 842-0328

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Johnston County EMS
P.O. Box 1680
Clemmons, NC 27012



We Now Offer online registration !

JOHNSTON COUNTY



Emergency Medical Services System 2021-2022 Subscription Drive



**EMERGENCY MEDICAL SERVICES
SUBSCRIPTION APPLICATION
2021-2022**

Return this application and \$60 in the enclosed envelope

Please make checks payable to Johnston County EMS

Please provide COMPLETE information

Head of Household

Last Name: _____

First Legal Name: _____ MI _____

Date of Birth: ____/____/____

Phone No. () _____ - _____

Home Address: _____

Mailing Address: _____

City: _____ State: _____ Zip: _____

Other Household Members

Full Legal Name _____ Date of Birth _____

***We MUST have birth dates in order to process**

3 Easy Ways to Register!

We encourage everyone in Johnston County to take advantage of this offer. Enrollment is easy!

1 By Mail on the Left.

2 Online Registration:

1. <https://emsecurepay.emsbilling.com/membership>
2. Activate Code: **JCEMS22**
3. Make a \$60 payment by bank draft or credit card.
4. Add household information.
5. Print membership confirmation card and receipt.

3 By Phone:

Call our Customer Service department at 877-842-0328 for assistance with online enrollment or to join by phone!

Johnston County Emergency Medical Services System

Medical emergencies and accidents are unpredictable. Most insurance policies, including Medicare, will NOT cover the full amount of an ambulance bill.



On average, an emergency transport often exceeds \$540, plus \$13.22 per mile for transport to the hospital.

You can offset these fees by joining the voluntary subscription program. **Your annual subscription fee of \$60 covers the direct costs of ambulance services not paid by your insurance.** This is a one-time annual fee good from July 1st through June 30th of the following year and covers unlimited emergency calls in Johnston County for anyone living in your household during that time. (Please note that your insurance information will be requested at the time of transport, and upon receiving a first invoice. After first invoice, subscribers should not receive any further invoices from the billing agency.)

