



ACCESS TO MENTAL HEALTH/ SUBSTANCE ABUSE SERVICES

Situation

Response

<u>Situation</u>	<u>Response</u>
<p>IF:</p> <p>Consumer expresses a desire for mental health/substance use treatment with no safety issues.</p>	<p>THEN:</p> <ul style="list-style-type: none"> ■ Call Alliance Behavioral Healthcare 24-hour Customer Service: 800-510-9132.
<p>IF:</p> <p>Consumer expresses passive suicidal/homicidal ideation with no plan or intent to harm self or others.</p>	<p>THEN:</p> <ul style="list-style-type: none"> ■ Call Alliance Behavioral Healthcare 24-hour Customer Service: 800-510-9132; OR ■ Call Therapeutic Alternatives Mobile Crisis: 877-626-1772 (face-to-face within 2 hours); OR ■ Go to Walk-in Crisis at Public Health-Behavioral Health (formerly Mental Health) 521 N. Brightleaf Blvd., Mon-Fri, 8am – 5pm, 919-938-6400.
<p>IF:</p> <p>Consumer is fearful of acting on suicidal or homicidal thoughts, hearing voices, or is grossly disorganized or disoriented, and is WILLING to seek treatment.</p>	<p>THEN:</p> <ul style="list-style-type: none"> ■ Go to Walk-in Crisis at Public Health-Behavioral Health (formerly Mental Health) 521 N. Brightleaf Blvd., Mon-Fri, 8am – 5pm; OR ■ Call Therapeutic Alternative Mobile Crisis: 877-626-1772 (face-to-face within 2 hours); OR ■ Go to nearest Emergency Room: <ul style="list-style-type: none"> ■ Johnston UNC Health, 509 N. Brightleaf Blvd, Smithfield, NC, 27577, ■ Johnston UNC Health, Clayton, 2138 NC Hwy. 42 West, Clayton, NC, 27520.
<p>IF:</p> <p>Consumer is fearful of acting on suicidal or homicidal thoughts, hearing voices, or is grossly disorganized or disoriented and is imminently dangerous and NOT WILLING to seek treatment.</p>	<p>THEN:</p> <ul style="list-style-type: none"> ■ Seek an Involuntary Commitment at Magistrate’s Office, at the Johnston County Courthouse. (Civil Magistrate’s Office at 120 S. Third St., Smithfield, NC, <u>during business hours</u>, and Criminal Magistrate’s Office at 125 S. Second St., Smithfield, NC, <u>after hours</u>.)
<p>IF:</p> <p>Immediate safety risk due to suicide attempt, physical aggression, poor judgment (walking in traffic, other life-threatening behavior) or minor children at risk.</p>	<p>THEN:</p> <ul style="list-style-type: none"> ■ Call 911.

***Note: Emergency Room should only be used as a last resort, or in a medical emergency**

(Community resource list on reverse side)

Health/Mental Health/Substance Abuse

Alliance Behavioral Healthcare
1-800-510-9132

Johnston County Public Health – Behavioral
Health Division
919-938-6400

Johnston Co. Mental Health Center
919-989-5500

Johnston Co. Public Health
919-989-5200

Commwell Health
877-935-5255

AA
919-894-7074

NA
1-800-372-5447

Al-Anon
1-800-344-2666

American Red Cross
919-934-8481

Therapeutic Alternatives (Mobile Crisis)
877-626-1772

Project Access – 919-550-0011

Emergency Shelter
Smithfield Rescue Mission
919-934-9257

Good Neighbor House
919-934-3639

Harbor
919-938-3566

Transitional Housing
Oxford House
919-209-0042

Smithfield Rescue Mission
919-934-9257

Homeless Prevention Assistance
JLH Community Action
919-934-2145

Salvation Army
919-934-9102

Clothing Assistance

First Baptist Church
919-934-9771

Clayton Area Ministries
919-934-9257

Shiloh Christian Church
919-934-0278

Food Assistance – Hot

Salvation Army
919-934-9102

Wed & Fri, 9-12 & 1-3

First Baptist Church – Smithfield
919-934-1201

Mon. Dinner

Meals on Wheels
919-934-6066

Food Assistance – Food Pantries

Clayton Area Ministries
919-553-5654

Salvation Army
919-934-9102

Edgerton Memorial United Methodist Church
919-965-3761
Tues-Fri, 9-noon.

Other Services

Social Security Admin
919-934-5356

Veterans Affairs
919-989-5067

Legal Aid
919-856-2564

JCATS
919-202-5030

Harbor (Domestic Violence)
919-938-3566 & Crisis # 919-631-5478

ReEntry
919-989-7278

Johnston County
Community & Senior Services
919-934-6066

Disability Rights of NC
1-877-235-4210

DSS
919-989-5300
(Adult & Child Protective Services, Food
Stamps, Work First, Utility Assistance)

Cooperative Extension
919-989-5380
Housing Assistance Payment Program (HAPP) –
919-989-5070

Children Services

Partnership for Children
919-202-0002

Juvenile Justice
919-934-5880

Headstart
919-934-2145

Children’s Developmental Services Agency
(CDSA) –
919-989-7416 ext. 222

Job Training

Job Link
919-934-0536

Workforce Development Center
919-209-2042

Vocational Rehabilitation
919-934-0525

Johnston County Industries
919-743-8700

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