

# Frequently Asked Questions

**Why should I purchase an Emergency Medical Service Subscription?**  
The purpose of an EMS Subscription is to lessen the financial burden in times of emergency. If you or your family requires emergency transport, you will be covered for any out of pocket expenses beyond what your insurance will cover.

**Does my subscription cover ambulance service provided by private ambulance providers?**  
No. This subscription and fee program ONLY pertains to Johnston County EMS Departments.

**When does my coverage begin and when does it end?**  
If you join on or before July 1, 2020, your coverage period is July 1, 2020–June 30, 2021. If you join later than July 1, 2020, your coverage will be effective from the date your check is received through June 30, 2021; however, the subscription rate is not prorated.

**Who do I contact if there are changes in my household?**  
If there are any additions or changes during the subscription period, please mail or call the information to your local EMS Agency (see back for your district contact information)

**What is my money going toward?**  
Revenue from subscription will go toward the operation cost of each organization, including equipment, fuel, insurance, and personnel salaries.



*Para recibir una copia de esta campaña de suscripciones en español por favor llámenos al (919)989-5050*

PRSRT STD  
US Postage Paid  
Raleigh, NC  
Permit No. 1910

Johnston County EMS  
P.O. Box 530  
Smithfield, NC 27577



# JOHNSTON COUNTY



## Emergency Medical Services System 2020-2021 Subscription Drive



**EMERGENCY MEDICAL SERVICES  
SUBSCRIPTION APPLICATION  
2020-2021**

**Return this application and \$60 in the enclosed envelope**

*Please provide COMPLETE information*

**Head of Household**

Last Name: \_\_\_\_\_

First Name: \_\_\_\_\_ MI \_\_\_\_\_

Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_

Phone No. (     ) \_\_\_\_\_ - \_\_\_\_\_

Home Address: \_\_\_\_\_  
\_\_\_\_\_

Mailing Address: \_\_\_\_\_  
\_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

**Other Household Members**

Full Name	Date of Birth
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

## Johnston County Emergency Medical Services System

Medical emergencies and accidents are unpredictable.  
Most insurance policies, including Medicare,  
will NOT cover the full amount of an ambulance bill.



On average, an emergency transport often exceeds \$540, plus \$13.22 per mile for transport to the hospital.

You can offset these fees by joining the voluntary subscription program. **Your annual subscription fee of \$60 covers the direct costs of ambulance services not paid by your insurance.** This is a one-time annual fee good from July 1st through June 30th of the following year and covers unlimited emergency calls for anyone living in your household during that time. (Please note that your insurance information will be requested at the time of transport, and upon receiving a first invoice. After first invoice, subscribers should not receive any further invoices from the billing agency.)

We encourage everyone in Johnston County to take advantage of this offer. Enrollment is easy!

1. Fill out the subscription application completely.
2. Make a \$60 payment to appropriate EMS Agency (Johnston County EMS, Four Oaks EMS, or 50/210 EMS)
3. Mail the application and payment to:

**Johnston County EMS**  
(Benson, Clayton, Cleveland,  
Corinth Holders, Kenly, Micro,  
Pine Level, Princeton,  
Selma, Smithfield,  
Thanksgiving,  
& Wilson's Mills)  
**PO Box 530**  
**Smithfield, NC 27577**  
**(919)989-5050**

**50/210 EMS**  
**52 Greenleaf Rd.**  
**Angier, NC 27501**  
**(919) 894-1565**

**Four Oaks EMS**  
**PO Box 681**  
**Four Oaks, NC 27524**  
**(919) 963-3935**



### Johnston County's FREE Emergency Notification System

For more information or to sign up,  
call **(919)989-5050**  
or visit [www.johnstonnc.com/alerts](http://www.johnstonnc.com/alerts)

**\*We MUST have birth dates in order to process**

